

Civilian Injuries

Louisville Fire Department



KPI Owner: Lt. Colonel William Bowman

Process: Community Fires

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary	
Baseline: CY 2012, 3 Monthly Avg.; 33 per Yr. Goal: 0 Fire injuries Benchmark: 3.88 injuries		Data Source: LFD Firehouse Software Goal Source: LFD LouieStat Reports Benchmark Source: NFIRS	Plan-Do-Check-Act Step 3 Determine and quantify root causes Measurement Method: The monthly number of civilian injuries related to the occurrence of a fire Why Measure: Determine how safe our citizens are from fire Next Improvement Step: Determine a relevant pareto so that root causes can be identified	

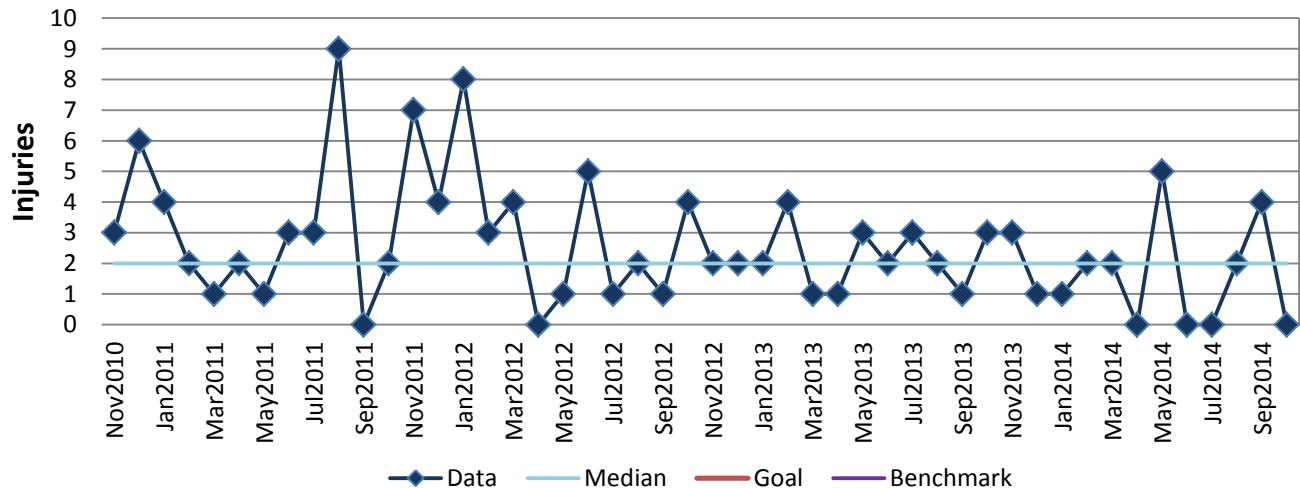
How Are We Doing?

Nov2013-Oct2014 12 Month Goal	Nov2013-Oct2014 12 Month Actual		Oct2014 Goal	Oct2014 Actual	
0	20		0	0	
Injuries	Injuries		Injuries	Injuries	

Civilian Injuries



Good



Root cause analysis is not necessary because there is no gap between the goal and current performance.